



RAPPN GmbH

Terms of Service

EN — English version

Effective date — Version

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Rappn GmbH · Baarerstrasse 43, 6300 Zug, Switzerland
Commercial Register of the Canton of Zug: CHE-165.158.983
Contact: info@rappn.ch



Terms of Service

Rappn GmbH — Terms governing the use of the Rappn website and mobile app.

Effective date: 17 April 2026 **Version:** 1.0

1. About these Terms

These Terms govern your use of the Rappn website and mobile app (the “Service”). By accessing or using the Service, you agree to these Terms and to our Privacy Policy and Cookie Policy.

2. Who we are

Rappn GmbH, Baarerstrasse 43, 6300 Zug, Switzerland. Registered with the Commercial Register of the Canton of Zug under CHE-165.158.983. Contact: info@rappn.ch.

3. The Service (informational only)

Rappn aggregates public retailer flyers and partner data feeds to surface deals, unit-price comparisons and related shopping information. **Prices, availability, unit prices, reference prices and promotions are set and published by the retailers. They may change at any time and may contain errors for which Rappn is not responsible.** Results displayed in the Service are informational estimates only and do not constitute an offer, a guarantee of savings or a guarantee of availability. You are responsible for verifying the final price and conditions at the point of sale before any purchase.

4. Accounts

You may need an account to use certain features. You must provide accurate information, keep your credentials confidential and not share your account with others. You are responsible for activities under your account. You must be at least 16 years old to create an account, or have the consent of a parent or legal guardian.

5. Permissions & features

- **Geolocation:** If you grant permission, we use your location only to show relevant offers for your area. We do not perform route planning or sell your location data.
- **Push notifications:** If you enable them, we may send alerts about deals, saved offers or product updates. You can disable notifications at any time in your device settings.
- **Marketing communications:** In line with Swiss law (Art. 3 para. 1 lit. o UWG), marketing emails and push notifications are sent only with your prior opt-in. Every marketing message contains an easy unsubscribe mechanism.



- **Ads & sponsored content:** We may display advertising and sponsored placements in the Service. Sponsored content is always clearly labelled as “Sponsored” (or the equivalent in other languages) and is visually distinguishable from organic content.
- **Future paid features:** The Service is currently free of charge. We may introduce paid features later; any prices and additional terms will be shown to you before any purchase.

6. Acceptable use

You agree not to: (i) reverse engineer or attempt to access the Service or our data other than through documented features; (ii) scrape or harvest our data at scale, or use bots or automated tools to interact with the Service; (iii) interfere with the security or integrity of the Service; (iv) use the Service unlawfully, including to infringe intellectual property, personality or data-protection rights; (v) send spam, phishing or abusive content through the Service; (vi) resell, sublicense or commercially exploit the Service or its content without our prior written consent.

7. Intellectual property & retailer names

The Service, including our databases, user interface, software, graphics, designs, texts and logos, is protected by Swiss and international intellectual property laws. We grant you a limited, personal, non-exclusive, non-transferable, revocable licence to use the Service for your own personal, non-commercial purposes. “Rappn” and the Rappn logo are trademarks of Rappn GmbH. **All retailer and brand names and logos (such as Migros, Coop, Denner, Aldi, Lidl, Volg, Manor, Spar and others) are owned by their respective holders and are used by Rappn only for descriptive and referential purposes to identify the retailers and products covered. Rappn is an independent platform and is not affiliated with, sponsored by or endorsed by any of these retailers or brands unless expressly stated.**

8. User content

Where features allow you to submit content (such as shopping lists, saved offers, receipts or scans), you retain ownership of your content. You grant Rappn a non-exclusive, worldwide, royalty-free licence to host, store, reproduce, process and display your content solely to provide, maintain and improve the Service. You represent that you have the necessary rights to the content you submit and that it does not infringe the rights of others.

9. Third-party links and services

The Service may link to third-party websites, retailer webshops or app stores. We are not responsible for the content, accuracy, availability or policies of third parties. Your use of Apple App Store, Google Play and other third-party services is governed by their own terms. Apple is a third-party beneficiary of these Terms in respect of the iOS version of the Service and has the right to enforce them against you.



10. Disclaimer; beta features

The Service is provided “**as is**” and “**as available.**” We do not warrant that the Service will be uninterrupted, error-free, secure or accurate at all times, or that third-party prices, products or promotions are accurate or available. Features may change, be added or be withdrawn at any time, including beta features made available for testing purposes.

11. Liability

To the maximum extent permitted by applicable law, Rappn and its affiliates **exclude all liability** for indirect, incidental, special, punitive and consequential losses, loss of profit, data or goodwill, and for reliance on third-party prices or offers. **Nothing in these Terms limits liability for intent or gross negligence, for death or personal injury caused by our negligence, or for any other liability that cannot be excluded under Swiss mandatory law.** Where liability cannot be excluded, it is limited to the amounts you paid to Rappn in the twelve (12) months preceding the event giving rise to the claim (the Service is currently free of charge).

12. Termination

You may stop using the Service and delete your account at any time through the Service or by contacting info@rappn.ch. We may suspend or terminate your access where reasonably necessary, in particular in the event of misuse, a security risk, a breach of these Terms or a legal requirement. Sections that by their nature should survive termination (including intellectual property, liability, governing law and venue) will survive.

13. Changes

We may update these Terms from time to time. We will post the new effective date and, where changes are material, provide reasonable prior notice through the Service or by email. Continued use of the Service after changes take effect means you accept the updated Terms. If you do not accept the updated Terms, you must stop using the Service.

14. Governing law & venue

These Terms are governed by Swiss substantive law, excluding its conflict-of-law rules and the UN Convention on Contracts for the International Sale of Goods (CISG). The **exclusive place of jurisdiction is Zug, Switzerland**. Mandatory consumer-protection rules that apply at the consumer’s place of residence (including the consumer venue rule under Art. 32 of the Swiss Code of Civil Procedure) remain unaffected.

15. Complaints and dispute resolution

For any complaint about the Service, please contact us first at info@rappn.ch so we can try to resolve the matter directly. Consumers may also refer a dispute to the Swiss Commission for Fairness (Schweizerische Lauterkeitskommission / Commission suisse pour la loyauté).



Data-protection concerns may be raised with the Swiss Federal Data Protection and Information Commissioner (FDPIC / EDÖB).

16. Contact & notices

Support and legal notices: info@rappn.ch.

Language rule: In case of any inconsistency between language versions, the **German** version controls.